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Oracle EBS services

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Oracle EBS services

Ashunya Inc. not only provides end-to-end solutions but also…

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Ashunya Inc. is the preferred partner for end-to-end implementation of Oracle EBS Services, which are the ultimate solution to automate your business. Get a seamless, integrated experience with Oracle EBS Services. Get the best of both worlds—Oracle e-Business Suite and all of the other services you need to grow and thrive—all in one place!

Ashunya Inc. not only provides end-to-end solutions but also offers other services like:

- Implementation Services
- Migration and upgrade services
- Health checkup services
- Performance Tuning
- Support Service

Implementation Services

We offer the complete lifecycle of Oracle e-Business Suite implementation services to our customers across diverse industries, with a roadmap and reviewable milestones. Our implementation service offering is built on the strengths of deep subject matter expertise, strong business process knowledge, rich toolkits and templates for risk-free deployment, and proven programme and change management expertise.

Our implementation service offering includes:

- Pre-implementation assessment & ERP due diligence
- Core implementation and roll outs
- Re-Implementations, consolidations
- Third party product integration, mobile solutions, etc
- Business Process Re-engineering
- Data conversion relevant data will be identified, extracted, cleansed and migrated to the new environment
- DBA support during installation
- Customization of the applications, forms, reports, etc.

Migration & Upgrade Services

Upgrade services provide the functional, technical and project management expertise required to upgrade Oracle E-Business Suite, followed by ongoing maintenance and support.

The following services are offered as part of Migration and Upgrade services:

- Gap analysis – matching new Oracle Applications features with new and imminent requirements
- Analysis of existing customization
- Developing and Re-engineering customizations
- User training for new features
- Regression Testing
- New release Implementation

Support Services

Ashunya Software’s support services for Oracle e-Business Suite focus on reducing the total cost of ownership (TCO) through a unique combination of domain expertise, technology knowledge, and global delivery capabilities.

Our offering of support services includes:

- Post-implementation support
- 24 X 7 Oracle EBS Support
- Major and Minor enhancements
- Issue resolution and knowledge management
- Multi language and global support
- Database administration support
- Remote Oracle Applications monitoring and maintenance

Performance Tuning

Ashunya Inc. Software offers services for already implemented Oracle EBS where the performance of the application is too slow and users in organizations are not satisfied with EBS. We provide performance tuning services that help increase response.

Following are the services that are tuned for increased performance:

- Tuning the application tier
- Forms & Reports tracing and tuning
- Concurrent Manager tracing and tuning
- PL/SQL Profiler
- Apache JServ/OC4J optimization and configuration
- Debug Java memory and connection leaks
- OA Framework tracing
- AOL/J Connection Pool monitoring
- Discover tuning

Tuning Database Tier & Client and Network Tuning

Tuning Database Tier

- Automatic Workload Repository (AWR) data interpretation
- Applications Tablespace Migration Utility
- DB upgrades from a performance perspective

Client and Network Tuning

- Memory usage and profiles for Apps
- Network performance and bandwidth

Health Checkup Services

Following the implementation of Oracle EBS, it is necessary to conduct checks to ensure that it is being used to its full potential. Ashunya Inc. Software's Health Checkup services help measure how effectively clients are utilizing the Oracle e-Business Suite.

There could be several reasons why it is underutilized by the organization, and we can assist in determining why it is not being used to its full potential.

- Validation of Solution Design
- Best practices and design methods
- Checklist reviews for the performance parameters
- Monitoring and control mechanisms for the data growth
- Tracking new features
- Checklist to follow Oracle recommended features, standards, suitability, and architecture
- Check performance and coding standards.
- Code validation for optimization
- Applying the learning on a case-by-case basis
- Reusing the knowledge base

THANK YOU!

Points of contact

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